



## 2021 VOLUNTEER FAQs

Welcome to the Oh!Fishal Volunteer Squad  
and thank you for volunteering at Salmon Days!

Issaquah Chamber of Commerce  
155 NW Gilman Blvd.  
425.392.7024

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August 18, 2021 - We continue to monitor the novel coronavirus (COVID-19) and subsequent variants very closely. Please know that things may change quickly and at the last minute. Rest assure that we will keep you updated as things evolve and situations change. If you wish to be on our email list for updates, please email us at: [info@salmondays.org](mailto:info@salmondays.org). and put "volunteer emails" in the subject line

### 1. Our Pledge to our Volunteers

Your health and safety are our priority. Please always adhere to the latest information from the CDC and from our national and local government. Please do not volunteer if you are sick, exposed to someone who is sick, or are listed in the CDC's high-risk category, or if you have any other concerns.

Things change quickly and information is ever changing. Below are some guidance and recommendations (for more information on ways we are working to keep you safe, refer to #19, our COVID-19 section):

- ✓ *Stay home if you are sick. Individuals who arrive on site with symptoms will be sent home. We will outline a clear system for getting in touch with us if you need to cancel a shift.*
- ✓ *Get vaccinated if you have not already been. **Salmon Days volunteers will be asked to confirm vaccination status.***
- ✓ *We will be asking covid questions and taking temps.*
- ✓ *Please take all necessary precautions if you are immunocompromised or live with/care for someone who is immunocompromised. We support your decisions, including and up to a decision to bow out of volunteering your shift during this uncertain time. Again, we will provide you with a clear system for communicating with us if this is necessary.*

- ✓ *We are implementing a no handshake policy at our organization while COVID-19 and variants remain a threat. Please do not shake hands with staff, volunteers, vendors, or attendees. We recommend waving or verbally greeting people instead.*
- ✓ *Please thoroughly and frequently wash your hands, and follow other guidance provided by the CDC around disease containment.*

## 2. What are the various volunteer shift options?

There are over 13 different areas that you can choose to volunteer in. Go to our website for a more detailed description of each of the areas.

<https://www.issaquahchamber.com/sd2021-volunteers>

## 3. How do I sign up to volunteer?

All volunteers must sign up online on our website.

<https://salmondays.festivalsetup.com/volunteer-registration>

## 4. Can I help recruit more volunteers?

We can always use more help and/or you and a group of friends can volunteer together! Many hands make everything more fun. Feel free to ask your friends, family, and coworkers to join in the excitement!

<https://www.issaquahchamber.com/sd2021-volunteers>

## 5. Where is Volunteer Check-In?

All volunteers must check-in at Headquarters (HQ) located in the Senior Center - at 75 NE Creek Way behind the police station next to Memorial Field. **You will receive your Volunteer T-Shirt when you check in.**

## 6. Where/when do I pick up my **FREE** Volunteer T-Shirt?

When you check in at HQ (Senior Center located at 75 NE Creek Way) for your shift, you will receive your t-shirt at the same time.

## 7. Who do I call if I have a question before or during the event?

If you have a question **before** the event, please call the chamber office at (425) 392-7024 or email at [info@salmondays.org](mailto:info@salmondays.org). If you have a question **during** the event, contact Headquarters.

## 8. Where do I park?

Parking during the festival is always at a premium, especially the closer you get to downtown. We recommend taking the shuttle if your shift falls within the shuttle running times.

## 9. Shuttle Information

Shuttles arrive approximately every 15 minutes – depending on traffic. The cost is \$5.00 per person, round trip. Ages 10 and under ride FREE.

Shuttle parking locations:

- ✓ Costco Corporate (*follow signs*) – **830 Lake Dr**
- ✓ Issaquah Highlands - Parking garage east of Regal Cinema Theaters
- ✓ GE Healthcare Parking Lot - **1040 12<sup>th</sup> Ave NW**

The Shuttle drop-off stops are located at: Lazy-Boy and at the Community Center.

**NOTE: The first shuttle is at 9:00am and the last one is at 6:30pm. If your shift starts at 9am or earlier, and/or ends at 6pm or later; you will not be able to utilize the shuttle.**

**10. How much time should I allow to get to my shift location?**

Between parking, and/or catching the shuttle, getting to HQ and from there to your volunteer location could take some time. We suggest you plan for 20 – 30 minutes. That way you can take your time and not stress. Remember to plan ahead and have fun!

**11. I am in high school and am eligible to get credit for volunteerism. Who do I speak to/where do I go to get this information after I volunteer at Salmon Days Festival?**

Upon your shift's end, you will go back to HQ in the Senior Center to check out. When you do, the Volunteer Coordinator will give you a filled-out paper that contains all the information you will need to get credit for the hours you volunteered with us. This should help you fill out your school's request online and streamline the process for you.

**12. What should I bring with me?**

Please dress for the weather- layers are good. Wear comfortable shoes for walking that are weather appropriate. Bring a bag or backpack for your personal items: water bottle, hat, gloves, sunglasses, and sunscreen (weather depending).

**13. Volunteer Appreciation Party: Friday, October 15<sup>th</sup>, 6-8pm**

- Issaquah Valley Senior Center  
75 NE Creek Way, Issaquah, WA 98027
- Cost: Free! Join us for the Salmon Days after party to celebrate Flippin Fabulous YOU!
- Register at: [www.IssaquahChamber.com](http://www.IssaquahChamber.com) and click on the calendar to reserve your seat.

**14. What is new at the festival this year?**

There are a lot of new activities this year, but probably the most important ones are:

- (a) Streaming Live Lounge – teen activities; moved to the Mercantile parking lot (North Front Street north of Dogwood).
- (b) The family-friendly Beer Garden has moved to Front & Sunset.
- (c) Carnival is located at Issaquah Valley Elementary.
- (d) Local Talent Stage on the Field of Fun showcasing Issaquah talent!
- (e) Many new activities in the Field of Fun including Robotics.
- (f) Festival Gear is available through our online store at [www.finedesigns.com](http://www.finedesigns.com). Design your own gear with this year's logo or 4 other designs to choose from!

### **15. Where are the Information Booths?**

There are three Information Booths. One at the intersection of Front St & Sunset, one near the intersection of Front St & Dogwood, and one on the Field of Fun in front of HQ (the Senior Center).

### **16. What if there is an emergency?**

If you have or witness an emergency, please call 911. If you see something suspicious, please let another volunteer, a team leader and/or headquarters know.

### **17. Lost Child or Parent?**

If you have a lost child or lost parent, please take them to the nearest Info Booth and they will know what to do once you get there.

### **18. Where are the First Aid booths?**

There are 3 First Aid Booths. One at each end of Sunset and one near the intersection of Front St. and Dogwood.

### **19. COVID-19**

We realize that you have many questions regarding COVID-19 and what steps we plan to implement to keep our volunteers, attendees, and vendors safe. See below for our plan:

- **Prioritize volunteer safety.** If a volunteer has continuing interaction between themselves and attendees, we will have them take all recommended precautions, including gloves, masks, frequent hand-washing, etc. as needed.
- **ALL volunteers** will be **required to show proof of COVID-19 vaccination.**
- **ALL volunteers** **must wear a face mask** during their shift(s). Face masks will be available upon check in.
- **ALL booths are required to have** either a **hand sanitizer** dispenser with hand sanitizer of at least 60% ethyl alcohol or 70% isopropyl alcohol and/or a hand wash station at their booth. Hand sanitizers should be readily visible and accessible for anyone who attends the Festival regardless of if they are making a purchase at the booth.
- There will be multiple **hand sanitizer containers and stands throughout the footprint of the Festival.**

- Multiple signage reminding people to socially distance and recommend wearing face masks.
- Quick screening upon check in at HQ for each volunteer.
- Foods prepared at the event (in booths or mobile food trucks) must be sold to consumers in closed “to go” packaging.
- Cut down on the density of attendees within a confined area by **spacing out the vendor booth spaces**.
- **Train/inform staff, committee members, vendors, and volunteers** on the requirements & protocol of our COVID-19 plan, as well as prevention, transmission, and care of COVID-19 illness.

## **20. Salmon Days Headquarters (HQ)**

Headquarters is located at the Senior Center located at 75 NE Creek Way next to Memorial Field and behind the police station.

## **21. Where is the Kiwanis Salmon BBQ?**

The Kiwanis Salmon BBQ is located at Gibson Hall on Newport Way across from the Hatchery.

## **22. Where is the fish hatchery?**

Best viewing area is from the bridge at the Hatchery. The fish hatchery is on West Sunset Way by the Issaquah Creek where the salmon will be coming up from!

## **23. Are there refreshments for volunteers? And if so, where?**

Light snacks are available at Salmon Days HQ. Feel free to kick back, and recharge your battery before or after your shift.

## **24. ATM Machines**

**Festival Mobile Cash Machines are in convenient areas throughout the show.**

- Front St North & Dogwood
- Front St in front of Chicago Pastrami
- Front & Alder
- Library
- Entrance to 'Foods of the World'
- Community Center near the Beer Garden

## **25. Disabled Parking:**

- Dollar Tree – 30 spaces
- Community Center – 15 spaces
- Issaquah Library – 4 spaces
- Bank of America – 2 spaces
- Confluence Park – 2 spaces
- Shuttle Stops
  - a. Costco Corporate parking lot
  - b. Issaquah Highlands (parking garage east of Regal Cinema)
  - c. GE Healthcare parking lot

## **26. Stages:**

- Community Center Stage – **TBD**
- Front Street Stage- located in front of the Dollar Tree store on Front Street South **Canceled for 2021**
- Sip To Save The Salmon Wine Tasting- live jazz, guitar, and other music – **Canceled for 2021**
- Streaming Live Lounge Stage (Parking Lot North of Chicago Pastrami on Front Street North) **Moved for 2021 – Parking lot of the Mercantile Building on N Front Street.**
- Local Talent Stage – located on the Field of Fun

## 27. Road Closures:

From 6 am on Saturday morning to approx. 8 pm Sunday night Front Street will be closed from Sunset to Dogwood. Roads close to vendors at 9am on Saturday and Sunday. *\*Note: For 2021, the Grande Parade and Rotary Run will not be taking place due to COVID-19.*

## 28. Other things to know....

***\*Note: For 2021, the Grande Parade and Rotary Run will not be taking place due to COVID-19.***

- (a) Most of the information regarding the event can be found on the website at [www.SalmonDays.org](http://www.SalmonDays.org) and in the program.
- (b) We invite all of you over 21 to visit the Beer Garden after your shift, however, please be aware that you need to cover up or remove your volunteer shirt in order to be served. ☺

## **Questions?!!**

Issaquah Chamber: 425-392-7024  
[info@salmondays.org](mailto:info@salmondays.org)

